# public innovators

network

PRESENTS

# Public Innovation Champions Your Innovation Narrative: How Storytelling Increases Impact



**Global Event** 

Wednesday, September 18, 2024

1:00 p.m. to 2:00 p.m. U.S. Eastern Time









# Championing Innovation in a City in Transition: Storytelling through Strategic Planning in Port St. Lucie, FL



## **Port St. Lucie's Story**













# YOU SHAPE PORT ST. LUCIE'S FUTURE?

### **OUR VISION**

To be a leader in finding innovative solutions that put residents first and support opportunities for all people to thrive.



## **Building community**



## Building a Culture of Innovation



83%

of PSL employees share that the mission and vision of the City make them feel their job is important, higher than the national benchmark.

(National Employee Survey, 2023)

95%

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of PSL employees rate
opportunities to collaborate on
innovations as
very/somewhat important
(NES, 2022)











## **Strategic Planning using Human-Centered Design**

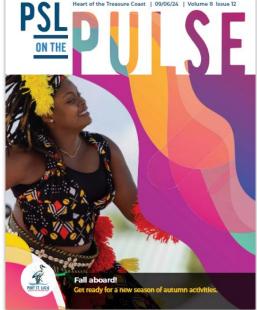




## **Grounding our Story of Change** and Innovation in the Strategic

Planentions on the Mic Podcast and The Pulse **Annual Report** 





















Insights & Learnings

## Alanah's **Baltimore** Story

My first day as Chief Storyteller at the City of Baltimore was on May 28th 2024.



Amanda Daflos • 1st Executive Director, Bloomberg Center for P... 2mo · Edited · 🕓

Chief City Storyteller? Yes! I am so excited to follow the work of Alanah Nichole Davis as the first Chief Storyteller in Baltimore city history working with the i-team. Take a look and listen to learn more about this continuously emerging job title in cities and to hear about Alanah's unique point of view on the opportunity to advance Baltimore.



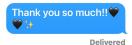
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Thu, May 16 at 4:17 PM

Awright now!!! CHIEF STORYTELLER!!! **ALL PRAISES!** 





Michelle

iMessage Fri, May 17 at 11:59 AM

Chief Storyteller!!! Love it. You will need to show the new iTeam leader all the Baltimore ropes. Would it be fun to collaborate on a thing once you're fully settled in?









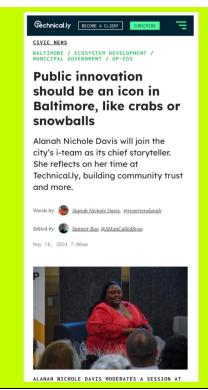




## **Building on** momentum

My first story championing public innovation in Baltimore was published on May 16th 2024. But I knew that the Baltimore i-Team story would have to move quicker than the newscycle in order to build trust between city government and Baltimoreans as we worked to help remedy some of Baltimore's toughest issues, housing vacancy and public safety.

So I did what I know how to do best...



Show up for Baltimore and it will show up for you.



4th International Placemaking Week June 5-8, 2024 Baltimore, USA

Welcome to **Baltimore!** 

Alanah Nichole Davis Chief Storyteller, Mayor's Office of Performance and Innovation





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**BLOOMBERG CENTER FOR PUBLIC INNOVATION AT JOHNS HOPKINS** 

## Give Baltimore room for humanity & authenticity and it will be...



















## ...authentic and human with you back...















## **Show Baltimore** stories of innovation that move...and sizzle.



We work for

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BLOOMBERG CENTER FOR PUBLIC INNOVATION AT JOHNS HOPKINS







Show Baltimore that The i-team is outside in real time collecting data and understanding its issues.



BLOOMBERG CENTER FOR PUBLIC INNOVATION AT JOHNS HOPKINS









Let Baltimoreans Tell their own stories. **99** 







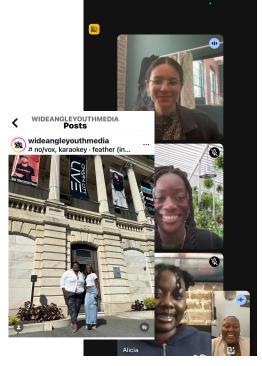
## Insights & Learnings

# Involve the youth in the story.





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1-4: The social media team filmed with @alanahasenteredthechat and the @baltcityinno! Look out for upcoming content



















### Insights & Learnings

Show the i-Team that they are all a part of Baltimore and storytellers in their own right and empower them to tell their own stories.

How? By inviting them out into the city to build community.















### Insights & Learnings





Follow the Baltimore City Innovation Team at @baltcityinno on IG



September 18th: Industry Social Club "Inclusivity in Education" panel presented by PNC Bank at the Baltimore Museum of Industry. 5:30p until 9:00p

September 27th: The Charmery Ice Cream Collab drop, "Alanah's Story" flavor!

September 27th: Public Safety Community of Practice event, "A conversation on Public Safety and Career Pathways." 4:00p until 5:30p

September 29th: Baltimore Book Festival main stage presented by Ivy Bookshop, "Telling Baltimore's Story" @ NOON feat. Chief Storyteller Alanah, Devin Allen + more.





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